IT Unit 4

Topic 2

# Information management

**Ch 5, Ethics & information systems** (Informatics, p 265-270)

1. Define ethics.
2. What implications do they have for an organisations operations?
3. Using video games as an example, illustrate how there are two competing principles.
4. When does an ethical dilemma occur?
5. Freedom of expression is an illustration of an ethical dilemma. Explain why.

**Key areas in information systems relating to ethics:**

1. Workplace responsibilities:
   1. List some workplace responsibilities of both employers and employees.
2. Code of conduct
   1. What is a code of conduct and what is its purpose?
3. Employee monitoring
   1. Explain how employee monitoring may be considered an ethical dilemma for an organisation.
   2. List the advantages and disadvantages of employee monitoring.
4. Ethics and the internet
   1. What is the role of Netiquette guidelines?
5. Resolving legal and ethical tensions
   1. Why is it important that an organisation resolves ethical issues quickly and effectively?
6. Outline the six steps involved in solving ethical dilemmas.